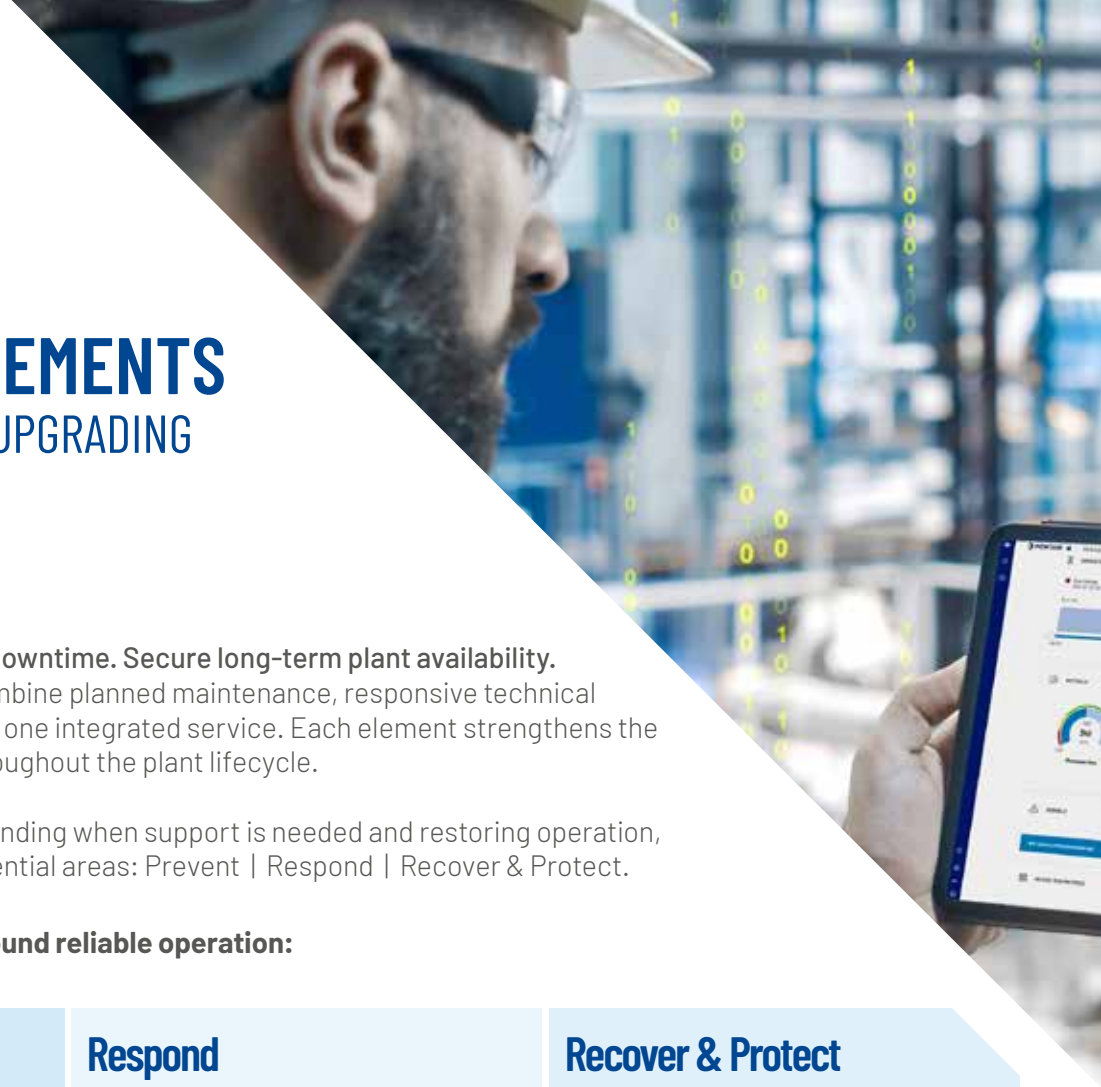
PENTAIR



SERVICE AGREEMENTS

FOR PENTAIR BIOGAS UPGRADING & CO_2 SYSTEMS

Protect performance. Reduce downtime. Secure long-term plant availability.
Pentair Service Agreements combine planned maintenance, responsive technical support and digital services into one integrated service. Each element strengthens the others for reliable operation throughout the plant lifecycle.

From preventing issues to responding when support is needed and restoring operation, our services focus on three essential areas: Prevent | Respond | Recover & Protect.

A service partnership built around reliable operation:

Prevent

- ✓ **Annual inspection**
  A structured assessment of plant condition helps identify potential issues and supports reliable operation.
- ✓ **Annual preventive maintenance**
  performed by qualified service specialists helps maintain system performance and reduce the risk of unplanned downtime.
- ✓ **Service planning and preparation**
  Inspection and maintenance activities are scheduled in advance. Before each visit, Pentair provides information on required plant conditions, site preparations and expected downtime.
- ✓ **Service reporting**
  Following the visit, you receive a comprehensive report documenting completed work, findings, recommendations and required maintenance actions.

Respond

- ✓ **24/7 Hotline support**
  Remote technical support provides a direct point of contact for operational questions and plant issues.
- ✓ **Corrective maintenance support**
  Pentair investigates and analyzes operational issues and recommends appropriate corrective actions.
- ✓ **Technical assessment**
  Available plant data is reviewed to develop technical recommendations and a structured recovery plan.
- ✓ **On-site intervention**
  Where required and mutually agreed, a service specialist can be dispatched for on-site trouble-shooting and repair.

Recover & Protect

- ✓ **Maintenance recommendations**
  Pentair identifies maintenance actions, technical concerns and issues requiring further investigation.
- ✓ **Clear prioritization**
  Recommendations distinguish between local maintenance activities, additional technical analysis and matters requiring immediate attention.
- ✓ **Corrective maintenance reporting**
  Completed corrective maintenance activities are documented in a signed service report.
- ✓ **Spare parts support**
  Optional on-site spares and consignment stock can help shorten repair times and support plant availability.

SERVICE AGREEMENTS
FOR PENTAIR BIOGAS UPGRADING & CO_2 SYSTEMS

A Structured Procedure to Every Service

Planning & Preparation
before the service visit
- Joint scheduling of inspection and maintenance activities
- Review of available operational information
- Detailed preparation requirements
- Identification of required plant conditions
- Communication of anticipated downtime

On-Site Service
during the service visit
- Assessment of plant condition
- Preventive maintenance
- Review of relevant process setpoints
- Identification of operational or maintenance concerns



Reporting & Recommendations
after the service visit
- Comprehensive service report
- Documentation of completed work and findings
- Maintenance and operational recommendations
- Identification of issues requiring further investigation
- Prioritization of items requiring immediate attention

When Corrective Support is Needed

REPORT
Issue reported through the service hotline

ASSESS
Available operational data reviewed

RECOMMEND
Technical recommendations or recovery plan prepared

INTERVENE
Remote or on-site intervention coordinated

DOCUMENT
Corrective work and next steps documented

Data-Driven Plant Performance

Pentair Q is a secure, cloud-based tool providing centralized access to operational data, performance insights and service information.

This shared visibility supports faster issue identification, informed decision-making and more efficient remote service collaboration.



PENTAIR

LEARN MORE

HAFFMANS B.V.
Marinus Dammeweg 30
5928 PW Venlo
The Netherlands

UNION ENGINEERING A/S
Snaremosevej 27
7000 Fredericia
Denmark

PENTAIR UNION ENGINEERING NORTH AMERICA, LLC
4301 W Davis St
Conroe, TX 77304
USA

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